QUALITY, FOOD SAFETY AND ENVIRONMENTAL POLICY

The Quality, Food Safety, Environmental and Occupational Health and Safety Policy of **EBRO TRIGO S.L.U.** establishes the principles underpinning its actions and decisions in these areas, in accordance with the organisation's purpose as a manufacturer of semolina and flour, and with the aim of meeting the expectations and needs of all interested parties. Furthermore, **EBRO TRIGO S.L.U.** has an established communication policy to be followed in the event of its involvement in a product recall, with a view to protecting consumers.

Our guiding principles for improving compliance in matters of quality and food safety are:

- Comply with and respect all laws, regulations and standards applicable to our activities.
- Meet the requirements and expectations of all interested parties.
- Foster an organisational culture that enables us to anticipate our customers' needs, making the fulfilment of their expectations our primary objective.
- Establish clearly defined mechanisms within the organisation to set and achieve quality objectives.
- INVOLVE all members of the organisation in the development and continuous improvement of the company's Quality Management System.
- Monitor compliance with the legal and regulatory requirements applicable to our activities.
- Manufacture safe, legal and authentic food products in accordance with the principles of quality and legality.
- Prevent food fraud by implementing a range of strict and appropriate measures that address the needs of all interested parties through safe, transparent and traceable processes.
- Conduct our business in accordance with ethical guidelines governing our relationships with both customers and employees.

To this end, at **EBRO TRIGO S.L.U.** we undertake to:

Act responsibly and in an environmentally conscious manner, manufacturing products based on quality, safety, legality and sustainable development. We are committed to preventing pollution, protecting the environment and pursuing continual improvement, while complying with applicable legal and other requirements. We also undertake to:

- Protect the health of our employees by providing all necessary means, including prevention measures, safety measures, training and awareness-raising in occupational health and safety.

- Promote equal opportunities and gender parity in recruitment.
- Ensure continuous and transparent communication with our employees and all interested parties.
- Make customer satisfaction a fundamental priority in which all personnel are involved.
- Promote awareness and participation among all our employees, subcontractors and suppliers in the continuous improvement of quality and food safety, and in the need to protect and preserve the environment. This document shall be made available to all interested parties.
- Maintain and promote awareness of sustainable development by integrating responsible practices that minimise our environmental impact. We promote energy efficiency, emissions reduction and the responsible use of resources, with the aim of preventing climate change and ensuring a sustainable future.

The Management of **EBRO TRIGO S.L.U.** promotes and takes responsibility for ensuring that this policy is reviewed, communicated, understood and implemented at all levels of the organisation, providing the necessary resources and establishing any procedures and actions deemed necessary.